Electronic Ac	knowledgement Receipt			
EFS ID:	4256588			
Application Number:	09866878			
International Application Number:				
Confirmation Number:	4488			
Title of Invention:	SYSTEM AND METHOD FOR SMART SCRIPTING CALL CENTERS AND CONFIGURATION THEREOF			
First Named Inventor/Applicant Name:	John L. Coker			
Customer Number:	60975			
Filer:	William Leland Shaffer/Gina Yekelchik			
Filer Authorized By:	William Leland Shaffer			
Attorney Docket Number:	OIC0164C1US			
Receipt Date:	08-NOV-2008			
Filing Date:	30-MAY-2001			
Time Stamp:	14:47:05			
Application Type:	Utility under 35 USC 111(a)			
Payment information:	1			

## Payment information:

Information:

Submitted with Payment	no
File Listing:	

File Listing:								
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)			
1 Power of Attorney	Power of Attorney	021756-061500US POA.pdf	42935	no	1			
	021/30 00130005_1 0/mpui	e6794cfe1965b70c0400884ac4c512494d4 13925						
Warnings:								

		Total Files Size (in bytes):		1926		
Information	:					
Warnings:						
	CFR 3.73(b).		e89eb81733d88f2b95a581ba132299f754c c4ca8			
	Assignee showing of ownership per 37	021756-061500US 373B.pdf	38991	no	1	

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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-[d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.